

V. Vinje & Sons, Inc.
78th & Washington
Portland, OR 97214

Bob, Matt and Trevor:

Well, my project is complete. I just wanted to say thanks for all the good advice and guidance during my project. When I first walked into your shop I was very skeptical that a furnace was something that even an experienced do-it-yourselfer should attempt. "Certain things in life should never be attempted by amateurs" is one of my beliefs, (like alligator wrestling and climbing up tall buildings), but I now know that installing your own HVAC system is not one of them.

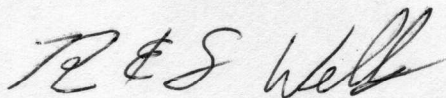
Your showroom display furnace put everything in perspective for me. I think that one visualization, with all of the components installed, made me realize that this project was within my grasp. I remember thinking "Hey—its just a metal box with a burner and fan connected together to a duct with 8 screws. I can do that!"

We still can't believe it when we open our gas bill every month. Our bill has dropped by 56%. Its like the gift that keeps on giving every month. Our old furnace sounded like a diesel truck and blew cold air most of the time. The Rheem furnace I installed is so quiet I don't even hear it.

Thanks most of all to the staff at Vinje's.

- To Matt for his fast, expert sheet metal work. When Matt says a 1/4 inch, he means it.
- To Trevor for fielding my numerous questions about doing it correct without too much laughing.
- And to Bob for helping me size my furnace and showing me different options that will increase the value of my house while lowering my our gas bill.

Sincerely,



Reg & Susan Wells